

Connectivity. Sustainability. Safety.

DB Digicel Business

About Digicel Business

Our Industry Expertise

For over 20 years we have helped companies focus more on their core business and less on their IT infrastructures. We bring you end-to-end, fully managed business solutions. Our robust network, expert resources and cutting-edge tech all work in synergy with one aim; efficiencies across your business.

We supply solutions and connectivity across the entire Caribbean supply chain





Connectivity Services

Mobile Private Networks

Secure Communications

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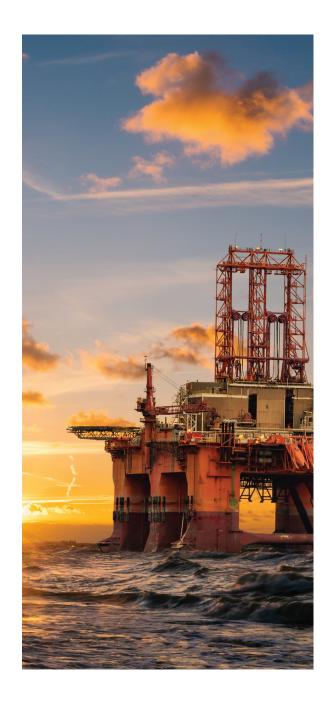
Cloud On-Ramp Connectivity

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Cyber Security

IoT / Smart Solutions



Submarine Fibre

Digicel Business is currently expanding the existing reach for connectivity solutions. The new sites reach from French Guiana to Suriname and on to Trinidad & Tobago where our existing Southern Caribbean Fibre backbone terminates today.

Digicel Business is offering high speed connectivity and offshore capacity across the existing oilfields in Trinidad with a dedicated branching unit for Oil & Gas. In addition, we are enabling access throughout the Guyana basin with branching units to the north as well as on the outside edge of the Stabroek block.

Furthermore, Digicel is investing in an additional branching unit off Block 58 in Suriname to more easily service the multiple operators in the area.

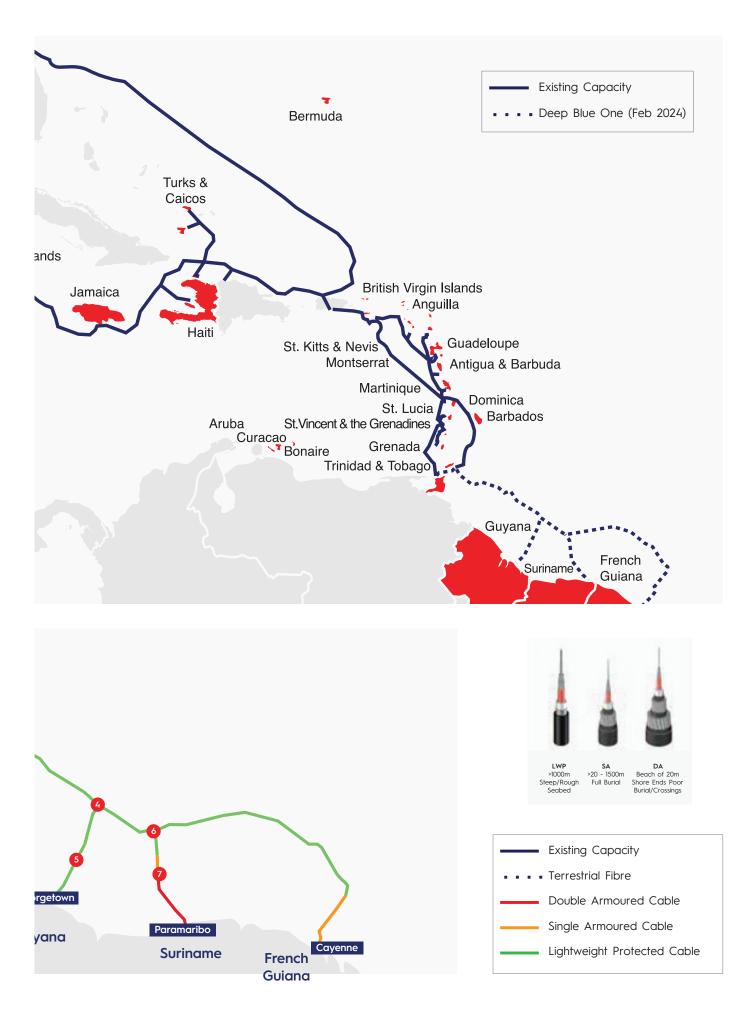
This enables either capacity from a repeater Fibre pair or dark Fibre to the mainland.

Our investment in subsea is mirrored with the rollout of new Fibre services in Guyana coupled with a link between Paramaribo and Georgetown to offer a completely redundant and diverse route from both countries.

The cable is on track to be delivered by Feb 2024.







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Mobile Private Networks (MPNs)

Locate. Communicate. Secure.

Mobile Private Networks are networks that provide connectivity, security, privacy and speed in specific locations for people, machines, objects, Internet of things and smart solutions. They augment and improve efficiency within these locations to increase productivity, safety, and they allow users to perform everyday tasks in an unhindered network environment.

This creates an environment where speed is not just important, but critical to operations and potentially even life-saving. Mobile Private Networks give us the ability to trigger alerts and detect events in microseconds.

Digicel's submarine connectivity combined with an MPN creates a seamless and unparalleled bandwidth experience.





Monitor. Detect. Respond.

Digicel Business Protect is a customer centric approach to cyber security. While maintaining industry standard frameworks and kill chains, Digicel uses the world's top cyber security partners to build the most robust and proactive cyber security platform in the region.

With a core focus on people, processes and technology, this solution is vendor agnostic and comprises Security Operation Center services along with staff augmentation and the full catalogue of cyber security services in almost any environment. We have a strong track record in the energy, financial, airline, and manufacturing industries. We take no chances and used the latest AI technology to provide the very best cyber security defenses.



Cloud Onramp Connect

Secure. Connect. Multi-Cloud.

With the emergence of digital transformation and mobile applications, the world is moving to a cloud first approach to infrastructure and systems. This brings immense benefits to all organisations globally, and provides unparalleled resilience when it comes to protecting your business.

Sometimes getting to the cloud can be the weak link in your infrastructure chain. Digicel Business Cloud Onramp Connect solves this problem by providing a software-based network over a physical network with on ramps globally to any cloud anywhere in the world at the touch of a button.





Communicate. Locate. Safeguard.

Digicel Secure Asset Platform is an intrinsic secure communication and alerting solution. Bring features like Man Down Alerts, Push-to-Talk'(PTT) and other real-time information to your fingertips with group communications and safety features included on purpose-built devices that run securely over MPNs or on public networks. A fully encrypted technology with a secure portal allows for one-to-many commands.



Smart Solutions

Measure. Locate. Control.

Sensors are everywhere, they collect massive amounts of data, that bring huge benefits. Detecting when something has happened in real time and having the ability to respond brings an unparalleled level of monitoring.

Measuring, tracking and control are key when it comes to Digicel's IOT smart services. It's not just about measurement or data capture, it's about being able to make better decisions faster.



Going Green

Going Green with environmental awareness and natural resource conservation as a priority.

As we build, run and grow our business, we know that how we do it is as critical to value creation and long-term success, as it is to the environment in which we operate.

While we have always understood that it is our duty to work in tandem with our environment, there is an increased importance on our environmental journey as we shape it for the future.

Already, our headquarters in Jamaica has been dubbed the "greenest office building in the Caribbean", we have run multiple beach cleanups, tree planting initiatives, installed solar panels and harvested rainwater.

By creating a sustainable, safe and healthy environment that balances the triple bottom line of people, planet and profit, we are ensuring the safety and health of the wider public through our ecologically conscious approaches. We are committed to making every effort to guarantee that our operations do not negatively impact the environment.





Digicel is a leading provider of ICT Solutions in the Caribbean Region, offering a full range of ICT and managed services in partnership with key vendors.

It is our mission is to deliver the best service and value to our customers by leveraging our expansive network and expert resources.

